

December Review

We are excited about Christmas here at Solo HQ - the office is decorated and the Christmas music is on. However, we are also very aware that there are many people less fortunate than ourselves. Our Directors bought an '[Advent of Change](#)' Calendar, an advent calendar with a difference - behind every door is an example of how our donation has benefitted the charity of the day. The charities include the Willow Foundation who arrange special days for seriously ill adults; Crisis who support the homeless; Winston's Wish who support grieving children and the Soldier Charity, supporting isolated veterans.

As in previous years, we decided not to send Christmas cards to each other here in the office. Instead, we have collected non-perishable food and toiletries for [The Friary](#), a local organisation supporting the homeless and vulnerable in Nottingham. They are always so grateful for our donations and it's a great way to benefit those in need in lieu of writing cards to those we see every day.

We continue to receive lovely compliments; here are just two of many received this month:

To our DPSS CRM Team and Payroll Team: "Thanks for a superb service throughout the past year"

And from an outgoing employee: "Thank you for all of the support Solo has given me over the last 3 years, I've found the company a pleasure to work for."

It's always lovely to hear positive comments about our amazing team both out in the field and here in head office – if you'd like to share your experience of being supported by or working for Solo, please do [contact us](#), we'd love to hear from you.

Our payroll team have been working hard to process all client payrolls completed in time for our Christmas closure. Thank you to them all for your hard work.

Our head office will close for the festive period at 2pm on 24th December, reopening at 9am on January 2nd 2019.

On behalf of our Directors I'd like to say a big thank you to all our Solo employees for their hard work and dedication this year. From our amazing Care and Support Workers and Personal Assistants to our Client Relations Managers, our Finance, Admin, DPSS and aforementioned payroll team, not forgetting our newly Registered Manager and our Development Manager, everyone has worked so hard to maintain choice and control for our wonderful clients throughout 2018.

We wish you a Merry Christmas and a Happy New Year.

